



August 6, 2013  
Pioneer Center  
4:00 p.m.

- I. A. Roll Call
- B. Introductions by the Chairperson
- C. Confidentiality Statement 310.90
- D. Changes in the Agenda
- II. Minutes: June 4, 2013
- III. New Complaints:
  - 1. 14-100-9001
  - 2. 14-100-9002
  - 3. 14-100-9003
  - 4. 14-100-9004
- IV. Unfinished Business:
  - 1. 13-100-9019
  - 2. 08-100-9031: (waiting on results of lawsuit)
- IV. Closed Session
  - A. New Case Assignment:
    - 1. 14-100-9001
    - 2. 14-100-9002
    - 3. 14-100-9003
    - 4. 14-100-9004
  - B. Draft Report Discussion:
  - C. Provider Responses Discussion:
    - 1. 13-100-9004: Linden Oaks at Edward
    - 2. 13-100-9010: Lutheran General Hospital
    - 3. 13-100-9015: Elgin Mental Health Center
  - D. Site visit reports:
    - 1. 13-100-9016
  - E. Open Case Status Report
- V. Open Session
  - A. Draft Reports for Acceptance:
  - B. Accept responses/close case/make available to the public:
    - 1. 13-100-9004
    - 2. 13-100-9010
    - 3. 13-100-9015
  - C. Response not required/close case/make available to the public
- VI. Announcements/Comments:
  - A. Comments from the public
  - B. Comments from the Chairperson:
    - 1. Next meeting - September 3 - Northwest Community Hospital; Arlington Heights